



International Welcome and Orientation September 2019: Staff briefing

This is a guide for staff across the University who may be assisting new international students in September 2019. The International Student Office works with partners across campus to help international students settle in to their new life in Leeds. We will be providing international student specific information and support as well as social opportunities for international and UK students to meet each other. We appreciate your help in encouraging students to use these services.

International welcome pack

Includes the international version of the Your Arrival guide; a campus map; a city centre map; LRU's Freshers' information; a SIM card with credit; and an important telephone numbers card.

Please note, the international version of the Your Arrival guide is not sent out by mail so it is important that international students collect their welcome packs from the International Student Information Point (available Thursday 12 - Friday 27 September) or from the International Student Office (for earlier or later arrivals).

Meet and Greet service

8.30am - 10pm, Friday 13 - Friday 20 September, at Leeds Bradford Airport and Leeds Train Station

- Provides a friendly welcome to Leeds, gives out welcome packs and promotes events and support
- Checks accommodation is available and resolves any issues including lost and delayed luggage
- Help students get a taxi to their accommodation (fare is paid by student)

Students should book the service online (form available in August): www.leeds.ac.uk/meetandgreet

International Student Information Point

Thursday 12 - Friday 27 September, Michael Sadler Building (rear entrance foyer and various rooms)

- Welcome team available to give out welcome packs, answer questions, and give one-to-one support and information to new international students. Information on accommodation, bank accounts, registration, opportunities on and off campus, wellbeing, specialist shops, faith provision, childcare, safety.
 - Welcome talks throughout each day (including weekends) and "Banking and budgeting" sessions
 - Accommodation information and contract checking for private sector accommodation
 - Support with registration - log on and 'hold' issues, help phoning registration helpline, directions to locations, supporting allocation of appointments for (non-EEA) international students to complete their identity check
 - "What's on" board for welcome activities, events and tours, and social space with free tea and coffee.
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Global Café and welcome social events

- Global Café events during International Welcome Week, with activities and free tea, coffee and biscuits. Continues every Monday in the year, from 5.30pm - 7.30pm in Common Ground, Leeds University Union.
 - Global Café is open to all UK and international students and their families.
 - A further programme of events in Leeds University Union, including activities for families and postgraduates.
 - Full listings of what's on will be available on the Leeds University Union website before September.
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Arrivals before Thursday 12 September and after Friday 27 September 2019

International Student Office provides welcome packs and one-to-one support throughout the year, open weekdays, 9am - 5pm Mondays, Tuesdays, Thursdays and Fridays, and 10am - 5pm on Wednesdays.

Global Café and events programme ongoing - see www.leeds.ac.uk/globalcafe

International Student Orientation sessions

Provides essential information to students about studying in the UK, immigration and other UK regulations, getting used to cultural differences, and the support and opportunities available from the University and LUU. Details of the sessions are available to students in the international version of the Your Arrival guide and on the student site at <http://students.leeds.ac.uk/orientationdates>

Undergraduates:

- 10am, Thursday 19 September 2019, Conference Auditorium 1

Taught postgraduates (on Leeds University Business School courses):

- 12.30pm, 2pm or 3pm, Friday 20 September 2019. Students will be allocated to a specific session in their LUBS induction programme, which will include details of the time and location.

Taught postgraduates and postgraduate researchers:

- 10am, Friday 20 September 2019, Conference Auditorium 1

Language Centre students who have completed a pre-session course at the University do not need to attend one of the International Student Orientation sessions listed above in September.

International Foundation Year session

International Foundation Year students have a session at 3pm on Tuesday 24 September 2019, which they should attend instead of the International Student Orientation session.

Study Abroad, Exchange and Erasmus+ orientation sessions

Students will receive information from the Study Abroad team before they arrive about a session they should attend on Thursday 19 September 2019 instead of an International Student Orientation session. If students are not able to attend this session, there are also Study Abroad, Exchange and Erasmus+ orientation sessions the following week.

Useful links and friendly URLs

www.leeds.ac.uk/international - Pre-arrival information for students who are coming to Leeds

www.leeds.ac.uk/internationalarrival - Information about what happens on arrival in Leeds

www.leeds.ac.uk/immigration - Pre-arrival information about immigration

www.leeds.ac.uk/international/yourarrival - Link to international Your Arrival guide PDF download (updated in July)

<http://students.leeds.ac.uk/internationalstudents> - General information for current international students

<http://students.leeds.ac.uk/internationalwelcome> - Information for students about what to do after arriving in Leeds

<http://students.leeds.ac.uk/immigration> - Immigration information for current students

www.leeds.ac.uk/globalcommunity - Intercultural opportunities and activities for UK and international students, including details of social events programme.

Please contact us if you would like to know if there is a friendly URL set up for one of our other pages.



Contact details

International Student Office, Level 11, Marjorie and Arnold Ziff Building

Welcome and arrival enquiries: internationalwelcome@leeds.ac.uk

Immigration and other general enquires: internationalstudents@leeds.ac.uk

Tel: 0113 343 3930

Main staff contact for international welcome and orientation:

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